

Dextra Lighting W.E.E.E. Policy

Background

The Waste Electrical and Electronic Equipment Directive has been implemented to ensure that electrical products are disposed of in an environmentally friendly manner at end of life. It is the intention of the legislation that the producer provides a route for disposal for their products at end of life. This not only applies to goods that are manufactured by a company, but also any product that a company places onto the market, for example imported product and product branded for that company.

Dextra Lighting is registered as a business to business supplier and therefore is exempt from processing returns from private domestic households.

A levy may be applied to products to allow producers to recoup their costs and ensure that the end user pays for environmentally friendly disposal of product at end of life.

Dextra Lighting's Obligations

- 1) Where our products post date 13th August 2005 we must provide a route for disposal at end of life and finance the costs involved in this. These products will be labelled with a wheelie bin with a line underneath to indicate that we will arrange and finance disposal, subject to our terms and conditions.
- 2) Where our products are replacing our own products or another manufacturer's on a one for one basis and the products to be disposed of were manufactured prior to 13th August 2005, we must provide a route for disposal of these products, however we are not obliged to fund disposal ourselves, the charges incurred will be passed to the customer at cost.
- 3) To become a member of a compliance scheme through which we can arrange collection and environmentally friendly disposal of product at end of life, and who will maintain records to demonstrate that each collection has been dealt with in accordance with the regulations.
- 4) To make available information on the correct disposal of products at end of life and to provide customers with adequate access to advice and information on W.E.E.E.

Electrolink Compliance Scheme

Dextra Lighting have registered with Electrolink compliance scheme. Electrolink will be responsible for collection and correct disposal of Dextra Lighting products at end of life. They will also maintain records that such products have been disposed of in accordance with W.E.E.E. regulations.

Our registration number provided to us by the environment agency to prove membership of a compliance scheme is:

WEE/KA0061TU

W.E.E.E. Enquiries and Collections

Any queries regarding our W.E.E.E. policies, or to arrange W.E.E.E. collections should be referred to our Customer Services Department. A specific W.E.E.E. telephone number has been created so that calls regarding W.E.E.E. can be made directly through to our Customer Services Department.

TEL: 01747 858136

FAX: 01747 858151

EMAIL: weee@dextralighting.co.uk

WEB: dextralighting.co.uk/weee.htm

Collection Conditions

Collection and disposal will be at our expense for products post dating 13th August 2005, for products pre-dating 13th August 2005 we will advise a cost for collection and disposal. Our customers are welcome to dispose of products in a responsible and environmentally friendly manner themselves should they so decide.

Wherever possible we will arrange collection of the products from site on behalf of our customers, however collection of products may not always be practical depending on location and quantity involved.

When a collection of the products has been agreed the following must be adhered to at all times:

- 1) Under no circumstances will the collection driver install, uninstall, assemble or dismantle any equipment.
- 2) Adequate and safe access to the collection premises must be given.
- 3) The goods must be ready for collection and placed close to a point at which the vehicle can drive safely to. The collection driver will load the vehicle.
- 4) Lamps must be separated from fittings prior to the collection being made. Fittings still containing lamps will not be accepted for collection. The collection driver will provide a suitable container for storage of lamps.
- 5) Any load or fitting containing broken lamps will be considered to be hazardous waste and collection will not be made.
- 6) Fittings for collection should be separated from other building waste and adequate measures taken to ensure that collection will be safe and practical.
- 7) These terms and conditions will not be overridden by the terms and conditions of any other party involved with the collection.

Should the products not be available in accordance with the above, collection will not be made. An aborted collection charge may be made in such circumstances to cover our costs incurred. If a collection is aborted as a result of the collection arrangements not being adhered to, a charge may also be applied.